John Elrod

Hands-On Leader in Software Engineering

Columbus, Ohio ● 614.537.4582 ● john@elrod.id ● www.linkedin.com/in/johnelrod/ ● elrod.id

Highlight of Qualifications

- 25+ years of enterprise application design, development, and support.
- 15+ years building and leading teams, driving initiatives, mentoring, fostering a healthy culture and dev experience.
- 4+ years managing other managers, handling budgeting, and hiring. Participated in high level strategy planning.
- Advanced enterprise cloud applications (Microservices, CI/CD, Containerization, Azure, AWS, Kubernetes)
- Track record of tackling the "tough projects", learning proprietary concepts & technologies, and hitting the ground running.
- Plenty of experience modernizing legacy applications as well as greenfield projects.
- Excellent collaboration and communication skills with IT and non-IT professionals alike.

Highlight of Technical Skills

- 20+ years in .net, C#, SQL, Entity Framework, PowerShell, REST, JavaScript, SaaS. 5+ in Vue, React, python, bash
- AI: Daily use of Agentic workflows (Claude Code). Understanding of LLM, MCP.
- 5+ years with AWS, Azure, Containerization, Helm, Terraform, EKS, Ubuntu, Config/Secrets, CI/CD DevOps, infrastructure-as-code (IaC), SaaS
- Misc. Experience: Azure DevOps pipelines, GitHub Actions, AWS (EKS, AppConfig, Lambda, S3, IAM, billing), Azure (functions, serverless databases, etc.), Git, Agile Scrum, Kanban, vulnerability remediation, penetration tests, GitOps, Elastic, New Relic, Splunk, OWASP, SonarQube, bash, Python, RabbitMQ, Kafka, Redis, Jenkins, server / workstation mgmt.

Triumph Financial, Dallas, TX (Remote) — 07/2022 – current

Manager of Software Engineering / Senior Architect

I started as a S*enior Architect*, then transitioned to M*anager of Software Engineering* for the division of 60+ engineers. I've managed several engineering, QA, and devop teams that build and support software designed for invoice factoring and cash flow solutions for the transportation industry.

Major Achievements

- ***Modernized SDLC - Created and Lead Initiative***
  - *Shortened dev-to-prod time from 2+ weeks to multiple deployments daily.*
  - *Moved from clunky Agile to fast Scrum / Kanban Hybrid*
  - *Created comprehensive automated testing for API and UI.*
  - *Created first enterprise test automation team, leaping forward our code quality, release speed, and reliability.*
- ***Protected Organization and Business***
  - *Reduced production issues significantly (50%+) by improving coding standards, testing capabilities comprehensive automated testing for API and UI.*
  - *Incident Commander – orchestrated engineers and business during high stress crisis situations, while keeping top level executives aware. (MIM - Major Incident Mgmt).*
  - *Managed significant reduction in critical vulnerabilities.*
- ***New SaaS Offering -*** *Assisting driving major companywide initiative that pushed the boundaries of our offerings (Factoring as a Service (FaaS).*

Responsibilities

- ***Managed multiple engineering teams*** *and their leads while architecting solutions at an enterprise-scale.*
- ***On Change Advisory Board (CAB) -*** *ensuring all major changes did not impact business continuity.*
- ***Handled "Bar Raiser" interviews*** *for multiple software, automated, and cloud engineers.*
- ***Managed all software releases*** *until streamlining the process. This included ensuring manual change coordination, staffing for after hours. I replaced this process with a modernized SDLC.*
- ***Staff Retention & Growth with Developer Experience -*** *Met with 50+ staff at regular intervals. Listening to their ideas, gave them a voice, helped with roadblocks. Helped create a framework used to evaluate staff performance and set a path to their growth.*
- ***Handled MIMs*** *(Major Incident Management) - including triage, immediate coordination and long-term remediation, and postmortem.*

Engineering and Leadership in Finance, Power, Pharma, Automotive, Legal, Government Industries — **11/1998 – 7/2022**

Bachelor of Science, Computer Information Systems, DeVry University — **2001**

Full Resume available at elrod.id